



REMOTE SUPPORT

MAKE I.T. WORK

Our helpdesk team are on hand, from Monday to Friday 8:30am – 5:00pm, to provide free, friendly remote support to make sure you can get your IT back on track in no time.

Remote support key features:

- Unlimited phone support
- Friendly, professional approach
- Dedicated escalation paths
- Actively monitoring your network
- Arranging engineer callouts

For more details, contact our Helpdesk Team
helpdesk@remedian.co.uk or call [0330 66 00 281](tel:0330 66 00 281)

“The service Remedian provide is professional and efficient. The staff are always helpful and friendly.”

Oldham Coliseum Theatre

“A friendly, fast and efficient service where nothing is too much trouble.”

Canon Burrows Primary School

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